

# POSITION DESCRIPTION Service Specialist –Counseling/Transition Nebraska Department of Education (NDE)

Pay Grade: 42 Job Code: EDB 603

Section/Team: VR/Lincoln FLSA Status: Non-Exempt

Reports to: Rathjen Positions Reporting to Incumbent: None

PURPOSE: Helps Vocational Rehabilitation (VR) clients achieve employment outcomes through the provision of agreed-upon services; follows established rules, guidelines, practices and procedures, with emphasis on the provision of counseling and transition services.

#### **Essential Functions\***

- Provides client orientation
- •Arranges job shadowing experiences and informational interviews
- •Analyzes and synthesizes client medical, demographic and employment information
- Analyzes client strengths and barriers
- •Makes appropriate referrals to community resources
- •Provides individualized planning and Individualized Plan for Employment (IPE) development
- •Provides information about jobs and their requirements
- •Provides transition services to students
- Participates in client staffings
- Provides career counseling
- •Uses the electronic case service data system (QUEST)
- •Possesses a valid driver's license, travels independently and works in a variety of settings

## Other duties and responsibilities

As assigned

#### Minimum qualifications

Bachelor's degree in Vocational Rehabilitation, Counseling, Social Work or directly related area. Majors in other disciplines may be considered with a minimum of two years work experience in a professionally related area.

#### **Preferred**

- Experience interacting with persons with significant disabilities
- Bilingual in English/Spanish

### **Knowledge & Abilities**

#### **Knowledge**

- Formats used in written business communications
- English grammar, spelling, and composition needed for correspondence
- · Computer software necessary to carry out job responsibilities
- Types and uses of office equipment
- Office management principles, methods, and procedures

Established policies, procedures, practices of VR Division and NDE

#### Abilities

- Interact with persons having significant disabilities.
- Communicate orally and in writing with agency staff and the public
- Establish and maintain effective working relationships
- Understand, interpret, and apply rules, administrative policies, and program guidelines
- Locate and summarize information from files and documents
- Operate office equipment necessary to perform the required duties
- Maintain the confidential nature of information
- Prepare a variety of internal reports and documents
- Convey technical information to individuals with varying levels of knowledge
- Use computer for various job functions
- Assist clients in developing job goals and plans for employment

# **Fiscal Responsibilities**

 Recommends the purchase of goods and services for clients in accordance with established fiscal policies and procedures.

# **Extent of public contact**

 This position requires considerable contact with VR clients, community service providers, employers and the general public.

## **Working conditions & environment**

 Approximately 75% of work time is spent in the office. The remainder of work time is spent in the community.

# **Examples of Physical Demands**

Note: The Nebraska Department of Education will make reasonable accommodations in compliance with the Americans with Disabilities Act of 1990.

Approximately 75% of work time is spent in the office.

# <u>Lifting/carrying/pushing/pulling</u> Occasionally: 15 - 20 lbs.

Occasionally: 15 - 20 lbs Frequently: 1 - 5 lbs.

Repetitive Motion							
Use of Hands	Continuous 67- 100% of the day	Frequent 34- 66% of the day	Occasional 6- 33% of the day	Intermittent 1-5% of the day	Less than 1%		
Fine Manipulation							
Pushing/Pulling							
Simple Grasping							
Keyboarding			$\boxtimes$				
Use of Feet							

Examples of Other Physical Demands							
Physical Activity	Continuous 67- 100% of the day	Frequently 34- 66% of the day	Occasionally 6- 33% of the day	Intermittently 1- 5% of the day	Less than 1%		
Stoop/bend					$\boxtimes$		
Crouch					$\boxtimes$		
Crawl					$\boxtimes$		
Kneel					$\boxtimes$		
Twist					$\boxtimes$		
Climb				$\boxtimes$			
Balance					$\boxtimes$		
Reach				$\boxtimes$			
Push/pull					$\boxtimes$		
Walking/standing			$\boxtimes$				
Driving			$\boxtimes$				
Sitting		$\boxtimes$					

<sup>\*</sup>Nothing in this job description restricts management's right to manage, direct, and assign duties and responsibilities to this job at any time.

04/07